Case Study : IP21 Siebel Open UI Implementation
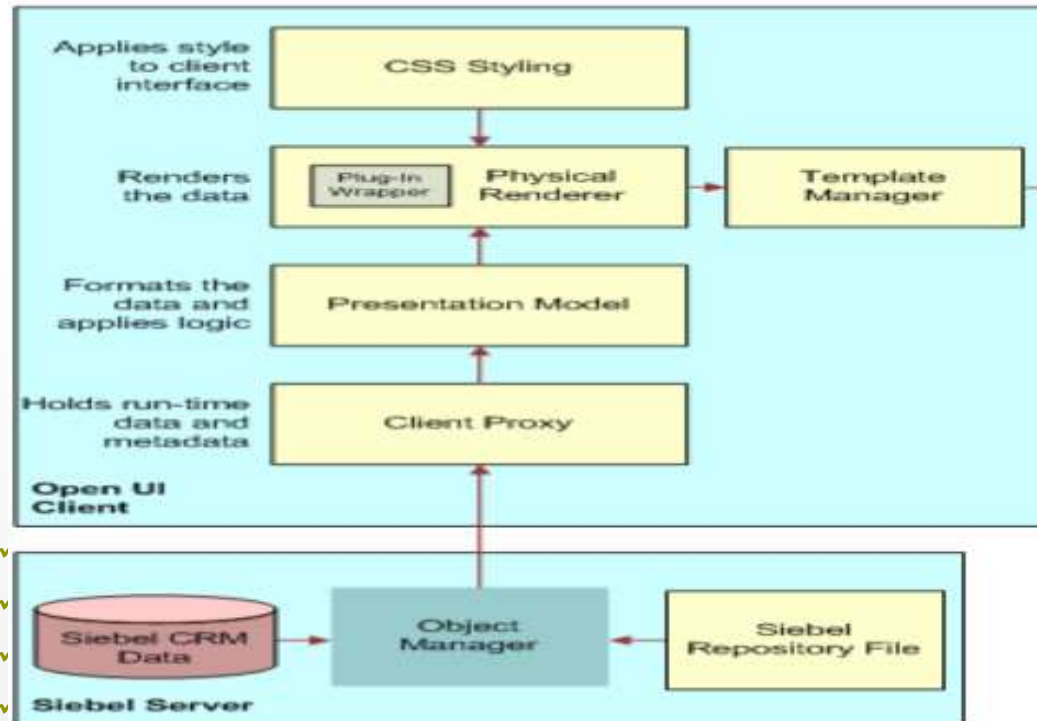
Engagement Summary

✓ Volvo Group Of Companies
✓ Implementation project of Siebel Case Mangement Module with Open UI enhancements

Challenges

- ❑ Provide flexibility to client for different browsers and service products
- ❑ Application was to be used on Mobile App and eService App
- ❑ To have better UI experience with less inputs and easy navigation
- ❑ To be implemented in limited time without much changes on hardware requirements
- ❑ Needed to use many features like Maps, Email

Solution

Results

- ✓ Open UI supports internet browser functions also like Print, Zoom, Find, Bookmarking
- ✓ Browser Independent it can run on any modern browser It supports JavaScript
- ✓ Highly optimized and smart UI for mobile devices
- ✓ It has out of box integration with mobile functions like GPS, Email, Calendar sync, Calls